



## **TERMS OF SALES**

Please take the time to read our sales policy.

This policy applies to your purchase order from KMI International Corporation. By accepting delivery of the products, you agree to be bound by and accept these terms and conditions. Terms and Conditions are subject to change at KMI's sole discretion without prior notice.

### **Minimum Order**

Minimum order amount is \$100.00 per Order. No minimum requires for re-orders. Customers that have not placed an order within a 12 month period may be removed from our mailing list.

### **Place Orders**

All orders must include a signed CRT-61 Certificate of Resale and a copy of a state-issued resale tax certificate. Your order will ONLY be processed when both CRT-61 and tax certificate are received by KMI. [Click here to download the CRT-61 form.](#)

### **Back Orders**

KMI will call/inform customer when back-ordered Item(s) are in stock. Back orders will be automatically canceled if customer does not respond within 7 days. Back orders less than \$50, discontinued items or close out items will be canceled automatically without notice. Please call KMI if you want the less-than-\$50 back orders.

**All Net 30 accounts past due will revert to CC.**

### **Payment Policies**

KMI accepts the following credit cards: Visa, Master Card and Discover. All new accounts are on credit card payment only. No open account is available to the customer on credit card term. Current net 30 accounts will be reverted to CREDIT CARD ONLY if payments are not made on time. Invoice is due by 30 days from invoice date. Payment must be received on or before the 10th of the due date to avoid finance charge of 2% each month past due. All returned NSF or Stop Payment checks will be subject to a \$30.00 fee, and must be paid with credit card, cashier's check or money order. Your account status changes to CREDIT CARD ONLY. We do not accept postdated checks.

### **Late Payments**

If for any reason your payment is late, a monthly service Charge of 2% will be charge to your account.

**Shipping**

We ship via UPS. Shipping charge will vary according to the size and weight of your order. Handling charge may apply. Call for details. Oversize items may incur additional shipping charges.

**Loss or damage**

Loss or damage which occurs during shipping is the customer's responsibility to contact KMI immediately. Please keep the original carton and packing for inspection by UPS. Items will be replaced or credits will be applied to your account.

**Returns**

All sales are final. Customers may return items to KMI at their own expenses for a refund or credit (minus shipping and handling). However, there are certain restrictions apply:

- 1) Returns must be approved by KMI.
- 2) Returns must be made within 10 days in receipt of merchandise.
- 3) There must NOT be any writing, pricing or any other marks on the item or the package.
- 4) The merchandise must be in the original packing, label and carton.
- 5) Any undamaged or refused merchandise will be subject to a 20% restocking fee and appropriated freight charges.

No returned merchandise will be accepted without a return Authorization from KMI.

**Claims**

All claims of missing, wrong or damaged items must be reported to KMI's claim department within 10 days of receipt. After 10 days period, KMI will not be responsible for claims.